Avery Mainstone

Personal details:

Legal Name: **Preferred Name: Gender:**

Pronouns:

Reasonable Adjustments:

Address:

Mobile:

Email: DOB: Nationality:

LinkedIn: IMDB: Avery Mainstone Non-Binary **They/Them**

Autism, ADHD, Scoliosis, Hypermobility

Required

Hatfield

Hertfordshire

/Avery@Mainstone.dev

British

https://www.linkedin.com/in/joshmainstone/ https://www.imdb.com/name/nm12142871/

(Age: ~19)

Personal profile

I am a passionate, reliable, trustworthy, and dedicated individual with a natural IT ability. I have just passed my BTEC Level 3 in Computing and have always been passionate about all aspects of the IT industry. I love to investigate and resolve IT issues for my clients and friends at the charity "Potential Kids" where I am working and volunteering as the Network Administrator (IT Admin). I am solemnly responsible for all IT-related questions such as networking, Microsoft 365, security and safety, software development and endpoint device management.

My customer-focused nature and excellent communication and service skills make me a real asset to any organization.

Key Skills and competencies

- Web development, HTML and CSS
- Coding (Java, JavaScript, HTML, NodeJS, C#, .NET, Python, and other programming languages can be learnt quickly)
- Debugging
- Google analytics
- Microsoft office, 365 and teams
- Problem-solving with technical issues
- Azure
- Microsoft endpoint manager
- Excellent service skills and patience
- Experiences in handling service requests
- Excellent IT Problem-solving skills
- Customer Service

Work experience:

April 2022 – To Date Mitchells & Butlers PLC

Harvester - Guest Service Team Member

Jan 2022 – Feb 2022 (Full Time Apprentice) Chalkline Solutions Technical Apprentice

July 2019 – To Date (Approx. 30 hrs weekly) Potential Kids & Potential for all CIC (Voluntary) Network Administrator, Webmaster & Tech Teaching

Duties include:

- Setting up and maintaining Microsoft 365 infrastructure and Azure Active Directory
- Intune endpoint management
- Microsoft Teams Administrator
- Setting up and maintenance of website, domains, Cloudflare and DNS.
- Setting up and maintaining Eventbrite
- IT technician for staff
- Setting up and supporting activities for neurodiverse young people (trampolining, gardening)
- Facilitating Robotics sessions in partnership with Computacenter
- Set up and facilitate Minecraft sessions (Including setup and custom coding of the server)
- Teaching coding to neurodiverse young people
- Marketing
- Customer Service & Support

Computacenter Dec 2019 - Dec 2019 Work Experience at Computacenter

May 2019 Extra on the new movie Villain (release 2020)

May 2019 Runner on the set of the new movie Villain March 2018 Cars4Leasing (car leasing company) work experience (One week)

March 2017 Exponential-e (cloud and communication service) work experience (One week)

Sept 2015 - Jan 2019

Teaching coding to primary school students in school time Computer science leader

- Teaching computer science to children over the summer
- Running computer science club at school
- Helping at open evenings with the setup of computer science
- Security/Vulnerability/bug testing for the school (helping the IT department)
- Mentoring students in lower year groups
- Developing computer software (applications) to help the school run tasks more efficiently

Education:

2019-2021

Oaklands College

Pearson BTEC Level 3 National Extended Diploma (Computing) - Merit, Merit, Merit

2014 - 2019

Onslow St Audrey's

CIDA (BTEC) ICT Grade A

GCSE Maths - 5, English - 4, Computer Science - 6, Business - 6 and Combined Science - 5-5

Additional Training Courses:

Radicalisation And Extremism Assessment by The Education and Training Foundation

Staying Safe Online Assessment by The Education and Training Foundation

Equality And Diversity by *EduCare LTD*

Counter-Terrorism Training by Counter Terrorism Policing

Paediatric First Aid by Training Express

Raining Awareness of LGBT by EduCare LTD

Safeguarding Young People - Level 2 by EduCare LTD

Honours & Awards:

I was nominated for my voluntary work and was a Highly Commended Finalist for Neurodiverse achiever of the year - Genius Within $Apr\ 2020$

Every celebrity that discloses their neurodiversity helps with role modelling and inspiring the next generation. However sometimes their achievements can seem unobtainable. This is award is for someone whose striving and persistence has allowed them to achieve what they thought was impossible and provide inspiration to us mere mortals.

Personal Interests:

- Developing programs and plugins/addons to games (Computer Programming)
- Gaming
- Music
- Helping others with technical issues
- Films
- Cycling
- Helping people

References



"I would like to recommend to any employer as a truly gifted, reliable, flexible and outstanding employee. I have the great pleasure to work together with at the Charity Potential Kids where he regularly saves me from any IT issues. His excellent customer service nature and his incredible talent as a software engineer and configurator is impressive. Shows so much proactivity, initiative, and drive. He ensures safety online for all students and is responsible also for the security of the network and data. During his work experience with Computacenter he showed great dedication to the programme and all tasks. It is a very friendly, helpful, and polite and the whole team was sad that the week with him ended. We hope to see him again soon at Computacenter."



"Highly recommended for excellent IT skills. Created a website that is current and safe, well managed. Very knowledgeable and a great mentor and example to younger people interested in IT."

Additional references include:

[REDACTED]